

## Youth Services Survey Agency and Aggregate System Results for Surveys Administered between 9/24/2007 and 9/30/2007

### Mid-Ohio Psychological Services

Survey Questions	Strongly Agree:			Range		
	Agency:	County:	Difference:	Max:	Min:	Difference:
1. Overall, I am satisfied with the services I received.	45.65%	59.92%	-14.27%	75.00%	33.33%	41.67%
2. I helped choose my services.	21.74%	19.44%	2.29%	33.33%	0.00%	33.33%
3. I helped choose my treatment goals.	41.30%	42.26%	-0.96%	75.00%	14.29%	60.71%
4. The people helping me stuck with me no matter what.	44.44%	55.16%	-10.71%	75.00%	33.33%	41.67%
5. I felt I had someone to talk to when I was troubled.	41.30%	42.06%	-0.76%	50.00%	33.33%	16.67%
6. I participated in my own treatment.	32.61%	51.79%	-19.18%	75.00%	37.50%	37.50%
7. I received services that were right for me.	34.78%	50.53%	-15.75%	57.14%	44.44%	12.70%
8. The location of services was convenient.	31.11%	38.10%	-6.98%	50.00%	14.29%	35.71%
9. Services were available at times that were convenient for me.	28.26%	47.02%	-18.76%	75.00%	28.57%	46.43%
10. I got the help I wanted.	39.13%	46.83%	-7.69%	57.14%	33.33%	23.81%
11. I got as much help as I needed.	30.43%	45.63%	-15.20%	75.00%	28.57%	46.43%
12. Staff treated me with respect.	63.04%	62.57%	0.48%	75.00%	55.56%	19.44%
13. Staff respected my family's religious/spiritual beliefs.	47.83%	50.40%	-2.57%	75.00%	33.33%	41.67%
14. Staff spoke with me in a way that I understood.	43.48%	37.30%	6.18%	50.00%	28.57%	21.43%
15. Staff were sensitive to my cultural/ethnic background.	39.13%	45.63%	-6.50%	75.00%	28.57%	46.43%
16. I am better at handling daily life.	23.91%	55.16%	-31.25%	75.00%	33.33%	41.67%
17. I get along better with family members.	10.87%	42.99%	-32.12%	75.00%	11.11%	63.89%
18. I get along better with friends and other people.	28.26%	63.49%	-35.23%	100.00%	33.33%	66.67%
19. I am doing better in school and/or work.	23.91%	64.55%	-40.64%	100.00%	22.22%	77.78%
20. I am better able to cope when things go wrong.	22.22%	42.99%	-20.77%	75.00%	11.11%	63.89%
21. I am satisfied with my family life right now.	19.57%	41.93%	-22.37%	75.00%	22.22%	52.78%
22. I would recommend this agency to a friend or family member.	32.61%	43.12%	-10.51%	57.14%	22.22%	34.92%

#### NOTES:

\* Indicates at least one agency had 0 responses to the question indicated

Average	34.58%	47.42%	-12.83%	68.45%	26.88%	41.57%
Maximum	63.04%	64.55%	-1.51%	100.00%	55.56%	77.78%
Minimum	10.87%	19.44%	-8.57%	33.33%	0.0%	12.70%
Difference	52.17%	45.11%	7.07%	66.67%	55.56%	65.08%