

Consumer Evaluation of Care by Consumer Characteristic: Race/Ethnicity (Appendix A)

Produced on 8/16/2007

Fairfield County ADAMH Board Adult Consumer Satisfaction Survey for the most recent four quarters starting 6/18/2006 and ending 4/8/2007

Indicators	Total		Black		White		Hispanic		Native American		Asian		Other/Multi		Missing	
	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response
Reporting Positively about Access	850	944	16	17	767	845	2	2	10	12	1	1	15	21	39	46
	90.04%		94.12%		90.77%		100.00%		83.33%		100.00%		71.43%		84.78%	
Reporting Positively about Quality and Appropriateness	852	908	17	17	764	815	2	2	11	11	1	1	16	20	41	42
	93.83%		100.00%		93.74%		100.00%		100.00%		100.00%		80.00%		97.62%	
Reporting Positively about Outcomes	629	876	15	17	568	790	2	2	8	12	0	0	14	21	22	34
	71.80%		88.24%		71.90%		100.00%		66.67%				66.67%		64.71%	
Reporting Positively about Participation in Treatment Planning	710	832	12	15	646	753	2	2	5	7	1	1	16	19	28	35
	85.34%		80.00%		85.79%		100.00%		71.43%		100.00%		84.21%		80.00%	
Reporting Positively about General Satisfaction	921	962	18	18	825	861	2	2	12	12	1	1	16	21	47	47
	95.74%		100.00%		95.82%		100.00%		100.00%		100.00%		76.19%		100.00%	

Consumer Evaluation of Care by Consumer Characteristic: Age

Indicators	Total		Age 18 - 20		Age 21 - 25		Age 26 - 35		Age 36 - 45		Age 46 - 55		Age 56 - 65		Age 66+	
	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response
Reporting Positively about Access	710	783	48	53	83	92	169	180	186	208	147	167	61	64	16	19
	90.68%		90.57%		90.22%		93.89%		89.42%		88.02%		95.31%		84.21%	
Reporting Positively about Quality and Appropriateness	708	755	50	52	80	90	162	169	186	199	150	162	63	64	17	19
	93.77%		96.15%		88.89%		95.86%		93.47%		92.59%		98.44%		89.47%	
Reporting Positively about Outcomes	520	733	37	51	53	85	119	171	131	191	114	152	48	63	18	20
	70.94%		72.55%		62.35%		69.59%		68.59%		75.00%		76.19%		90.00%	
Reporting Positively about Participation in Treatment Planning	595	693	41	50	71	85	151	164	155	182	118	141	46	55	13	16
	85.86%		82.00%		83.53%		92.07%		85.16%		83.69%		83.64%		81.25%	
Reporting Positively about General Satisfaction	767	796	51	53	87	93	176	182	202	211	166	170	67	67	18	20
	96.36%		96.23%		93.55%		96.70%		95.73%		97.65%		100.00%		90.00%	

Consumer Evaluation of Care by Consumer Characteristic: Gender

Indicators	Total		Female		Male		Missing	
	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response
Reporting Positively about Access	850	944	565	624	276	309	9	11
	90.04%		90.54%		89.32%		81.82%	
Reporting Positively about Quality and Appropriateness	852	908	558	595	285	304	9	9
	93.83%		93.78%		93.75%		100.00%	
Reporting Positively about Outcomes	629	876	417	588	210	286	2	2
	71.80%		70.92%		73.43%		100.00%	
Reporting Positively about Participation in Treatment Planning	710	832	485	555	219	270	6	7
	85.34%		87.39%		81.11%		85.71%	
Reporting Positively about General Satisfaction	921	962	610	634	300	317	11	11
	95.74%		96.21%		94.64%		100.00%	