

Youth Services Survey for Families Scores for each Question by Response Category for Surveys Administered between 4/19/2009 and 5/2/2009

Mid-Ohio Psychological Services

Survey Questions

Survey Questions	Total Response	Strongly Disagree		Disagree		Undecided		Agree		Strongly Agree	
1. Overall, I am satisfied with the services my child received.	88	0	0.0%	0	0.0%	6	6.8%	32	36.4%	50	56.8%
2. I helped choose my child's services.	86	3	3.5%	6	7.0%	6	7.0%	30	34.9%	41	47.7%
3. I helped choose my child's treatment goals.	87	1	1.1%	3	3.4%	8	9.2%	30	34.5%	45	51.7%
4. The people helping my child stuck with us no matter what.	87	0	0.0%	1	1.1%	7	8.0%	35	40.2%	44	50.6%
5. I felt my child had someone to talk to when he/she was troubled.	86	0	0.0%	0	0.0%	3	3.5%	37	43.0%	46	53.5%
6. I participated in my child's treatment.	88	0	0.0%	0	0.0%	7	8.0%	32	36.4%	49	55.7%
7. The services my child and/or family received were right for us.	88	0	0.0%	0	0.0%	8	9.1%	37	42.0%	43	48.9%
8. The location of services was convenient for us.	88	1	1.1%	3	3.4%	4	4.5%	36	40.9%	44	50.0%
9. Services were available at times that were convenient for us.	87	0	0.0%	0	0.0%	3	3.4%	41	47.1%	43	49.4%
10. My family got the help we wanted for my child.	87	0	0.0%	0	0.0%	14	16.1%	34	39.1%	39	44.8%
11. My family got as much help as we needed for my child.	86	0	0.0%	0	0.0%	16	18.6%	30	34.9%	40	46.5%
12. Staff treated me with respect.	88	0	0.0%	0	0.0%	0	0.0%	24	27.3%	64	72.7%
13. Staff respected my family's religious/spiritual beliefs.	86	0	0.0%	0	0.0%	3	3.5%	26	30.2%	57	66.3%
14. Staff spoke with me in a way that I understood.	87	0	0.0%	0	0.0%	0	0.0%	27	31.0%	60	69.0%
15. Staff were sensitive to our cultural/ethnic background.	86	0	0.0%	0	0.0%	2	2.3%	27	31.4%	57	66.3%
16. I would recommend this agency to a friend or family member.	88	0	0.0%	0	0.0%	2	2.3%	26	29.5%	60	68.2%
17. My child is better at handling daily life.	86	1	1.2%	2	2.3%	24	27.9%	33	38.4%	26	30.2%
18. My child gets along better with family members.	86	2	2.3%	3	3.5%	27	31.4%	30	34.9%	24	27.9%
19. My child gets along better with friends and other people.	85	0	0.0%	5	5.9%	22	25.9%	32	37.6%	26	30.6%
20. My child is doing better in school and/or work.	86	0	0.0%	8	9.3%	19	22.1%	32	37.2%	27	31.4%
21. My child is better able to cope when things go wrong.	86	0	0.0%	9	10.5%	27	31.4%	29	33.7%	21	24.4%
22. I am satisfied with our family life right now.	86	1	1.2%	12	14.0%	22	25.6%	30	34.9%	21	24.4%