

Consumer Evaluation of Care by Consumer Characteristic: Race/Ethnicity (Appendix A)

Produced on 4/2/2008

Fairfield County ADAMH Board Adult Consumer Satisfaction Survey for the most recent four quarters starting 12/11/2006 and ending 3/1/2008

Indicators	Total		Black		White		Hispanic		Native American		Asian		Other/Multi		Missing	
	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response
Reporting Positively about Access	934	1030	18	18	861	943	8	8	8	12	1	2	14	18	24	29
	90.68%		100.00%		91.30%		100.00%		66.67%		50.00%		77.78%		82.76%	
Reporting Positively about Quality and Appropriateness	928	1004	17	17	854	920	8	8	7	11	1	2	13	16	28	30
	92.43%		100.00%		92.83%		100.00%		63.64%		50.00%		81.25%		93.33%	
Reporting Positively about Outcomes	709	983	14	15	651	901	8	8	6	12	0	1	14	17	16	29
	72.13%		93.33%		72.25%		100.00%		50.00%		0.00%		82.35%		55.17%	
Reporting Positively about Participation in Treatment Planning	754	904	10	12	704	838	6	8	2	5	1	2	13	16	18	23
	83.41%		83.33%		84.01%		75.00%		40.00%		50.00%		81.25%		78.26%	
Reporting Positively about General Satisfaction	996	1053	19	19	914	963	8	8	8	12	2	2	14	18	31	31
	94.59%		100.00%		94.91%		100.00%		66.67%		100.00%		77.78%		100.00%	

Consumer Evaluation of Care by Consumer Characteristic: Age

Indicators	Total		Age 18 - 20		Age 21 - 25		Age 26 - 35		Age 36 - 45		Age 46 - 55		Age 56 - 65		Age 66+	
	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response
Reporting Positively about Access	836	917	54	58	104	118	189	206	201	222	175	193	94	97	19	23
	91.17%		93.10%		88.14%		91.75%		90.54%		90.67%		96.91%		82.61%	
Reporting Positively about Quality and Appropriateness	829	895	54	57	105	117	184	198	201	215	174	191	90	95	21	22
	92.63%		94.74%		89.74%		92.93%		93.49%		91.10%		94.74%		95.45%	
Reporting Positively about Outcomes	636	877	48	58	73	112	143	197	155	213	126	178	72	96	19	23
	72.52%		82.76%		65.18%		72.59%		72.77%		70.79%		75.00%		82.61%	
Reporting Positively about Participation in Treatment Planning	676	807	49	57	88	108	155	186	171	195	130	158	68	85	15	18
	83.77%		85.96%		81.48%		83.33%		87.69%		82.28%		80.00%		83.33%	
Reporting Positively about General Satisfaction	890	936	54	58	109	121	195	208	215	224	196	199	100	102	21	24
	95.09%		93.10%		90.08%		93.75%		95.98%		98.49%		98.04%		87.50%	

Consumer Evaluation of Care by Consumer Characteristic: Gender

Indicators	Total		Female		Male		Missing	
	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response
Reporting Positively about Access	934	1030	586	646	348	384	0	0
	90.68%		90.71%		90.63%			
Reporting Positively about Quality and Appropriateness	928	1004	572	622	356	382	0	0
	92.43%		91.96%		93.19%			
Reporting Positively about Outcomes	709	983	429	615	280	368	0	0
	72.13%		69.76%		76.09%			
Reporting Positively about Participation in Treatment Planning	754	904	488	580	266	324	0	0
	83.41%		84.14%		82.10%			
Reporting Positively about General Satisfaction	996	1053	625	657	371	396	0	0
	94.59%		95.13%		93.69%			