

Youth Services Survey Scores for each Question by Response Category for Surveys Administered between 4/19/2009 and 5/2/2009

MOPS - Franklin County

Survey Questions

	Total Response	Strongly Disagree		Disagree		Undecided		Agree		Strongly Agree	
1. Overall, I am satisfied with the services I received.	26	0	0.0%	0	0.0%	1	3.8%	11	42.3%	14	53.8%
2. I helped choose my services.	26	1	3.8%	3	11.5%	6	23.1%	9	34.6%	7	26.9%
3. I helped choose my treatment goals.	26	0	0.0%	0	0.0%	3	11.5%	12	46.2%	11	42.3%
4. The people helping me stuck with me no matter what.	26	0	0.0%	0	0.0%	1	3.8%	9	34.6%	16	61.5%
5. I felt I had someone to talk to when I was troubled.	26	0	0.0%	0	0.0%	2	7.7%	9	34.6%	15	57.7%
6. I participated in my own treatment.	26	0	0.0%	0	0.0%	2	7.7%	11	42.3%	13	50.0%
7. I received services that were right for me.	26	0	0.0%	1	3.8%	2	7.7%	12	46.2%	11	42.3%
8. The location of services was convenient.	26	0	0.0%	1	3.8%	2	7.7%	11	42.3%	12	46.2%
9. Services were available at times that were convenient for me.	26	0	0.0%	1	3.8%	4	15.4%	10	38.5%	11	42.3%
10. I got the help I wanted.	26	0	0.0%	1	3.8%	2	7.7%	13	50.0%	10	38.5%
11. I got as much help as I needed.	26	0	0.0%	1	3.8%	3	11.5%	12	46.2%	10	38.5%
12. Staff treated me with respect.	25	0	0.0%	0	0.0%	1	4.0%	7	28.0%	17	68.0%
13. Staff respected my family's religious/spiritual beliefs.	26	0	0.0%	0	0.0%	1	3.8%	7	26.9%	18	69.2%
14. Staff spoke with me in a way that I understood.	26	0	0.0%	0	0.0%	0	0.0%	12	46.2%	14	53.8%
15. Staff were sensitive to my cultural/ethnic background.	26	0	0.0%	0	0.0%	3	11.5%	7	26.9%	16	61.5%
16. I am better at handling daily life.	26	0	0.0%	0	0.0%	3	11.5%	11	42.3%	12	46.2%
17. I get along better with family members.	26	0	0.0%	0	0.0%	3	11.5%	11	42.3%	12	46.2%
18. I get along better with friends and other people.	26	0	0.0%	0	0.0%	1	3.8%	10	38.5%	15	57.7%
19. I am doing better in school and/or work.	25	0	0.0%	0	0.0%	2	8.0%	12	48.0%	11	44.0%
20. I am better able to cope when things go wrong.	26	0	0.0%	1	3.8%	2	7.7%	10	38.5%	13	50.0%
21. I am satisfied with my family life right now.	26	2	7.7%	0	0.0%	4	15.4%	13	50.0%	7	26.9%
22. I would recommend this agency to a friend or family member.	26	0	0.0%	0	0.0%	6	23.1%	6	23.1%	14	53.8%