

Youth Services Survey for Families Scores for each Question by Response Category for Surveys Administered between 5/23/2008 and 5/30/2008

Mid-Ohio Psychological Services

Survey Questions

	Total Response	Strongly Disagree		Disagree		Undecided		Agree		Strongly Agree	
1. Overall, I am satisfied with the services my child received.	46	0	0.0%	1	2.2%	0	0.0%	24	52.2%	21	45.7%
2. I helped choose my child's services.	46	1	2.2%	0	0.0%	5	10.9%	18	39.1%	22	47.8%
3. I helped choose my child's treatment goals.	46	1	2.2%	0	0.0%	4	8.7%	21	45.7%	20	43.5%
4. The people helping my child stuck with us no matter what.	45	0	0.0%	1	2.2%	3	6.7%	14	31.1%	27	60.0%
5. I felt my child had someone to talk to when he/she was troubled.	46	0	0.0%	0	0.0%	1	2.2%	16	34.8%	29	63.0%
6. I participated in my child's treatment.	46	0	0.0%	0	0.0%	4	8.7%	18	39.1%	24	52.2%
7. The services my child and/or family received were right for us.	46	0	0.0%	1	2.2%	4	8.7%	17	37.0%	24	52.2%
8. The location of services was convenient for us.	46	0	0.0%	0	0.0%	2	4.3%	18	39.1%	26	56.5%
9. Services were available at times that were convenient for us.	46	0	0.0%	0	0.0%	2	4.3%	20	43.5%	24	52.2%
10. My family got the help we wanted for my child.	46	0	0.0%	1	2.2%	5	10.9%	18	39.1%	22	47.8%
11. My family got as much help as we needed for my child.	46	0	0.0%	2	4.3%	5	10.9%	16	34.8%	23	50.0%
12. Staff treated me with respect.	45	0	0.0%	0	0.0%	0	0.0%	11	24.4%	34	75.6%
13. Staff respected my family's religious/spiritual beliefs.	46	0	0.0%	0	0.0%	2	4.3%	12	26.1%	32	69.6%
14. Staff spoke with me in a way that I understood.	46	0	0.0%	0	0.0%	2	4.3%	11	23.9%	33	71.7%
15. Staff were sensitive to our cultural/ethnic background.	45	0	0.0%	0	0.0%	1	2.2%	13	28.9%	31	68.9%
16. I would recommend this agency to a friend or family member.	46	0	0.0%	0	0.0%	1	2.2%	10	21.7%	35	76.1%
17. My child is better at handling daily life.	45	0	0.0%	0	0.0%	12	26.7%	20	44.4%	13	28.9%
18. My child gets along better with family members.	44	0	0.0%	1	2.3%	12	27.3%	19	43.2%	12	27.3%
19. My child gets along better with friends and other people.	44	0	0.0%	0	0.0%	12	27.3%	21	47.7%	11	25.0%
20. My child is doing better in school and/or work.	44	0	0.0%	3	6.8%	11	25.0%	16	36.4%	14	31.8%
21. My child is better able to cope when things go wrong.	43	0	0.0%	0	0.0%	13	30.2%	19	44.2%	11	25.6%
22. I am satisfied with our family life right now.	44	0	0.0%	3	6.8%	11	25.0%	16	36.4%	14	31.8%